

IMPORTANT INFORMATION IF YOU HAVE BOOKED A “SOLO” BIKE PACKAGE (without guided Tours)

One of the things that make Garda Bike hotel one of the best bike hotels in Italy are our **Guided Tours**. People from all over the world enjoy the experience and time with our guides, Nicola and Alberto. We highly recommend our special guided tours to all cycling guests, because we think that if you ride unguided you may miss 80% of the beauty that the area around Lake Garda has to offer.

But if you are a very experienced rider, or you feel that you would not enjoy our guided tours **PLEASE TAKE CAREFUL NOTE OF THE FOLLOWING:**

- **WE CAN NOT BE RESPONSIBLE FOR YOU OR YOUR TOUR IF IT IS NOT WITH ONE OF OUR GUIDES.** In particular, you should be aware that we have some very busy roads, potentially dangerous main roads and secondary roads that in some cases are in a very poor state of repair. We also have some very steep, challenging climbs and some very dangerous descents. Or you may simply find yourself lost in the middle of nowhere.
- **WE CAN NOT BE RESPONSIBLE IF YOU DAMAGE THE BIKE, OR HAVE A CRASH, OR ANY OTHER PROBLEMS THAT CAUSE YOU INCONVENIENCE DURING TOURS NOT GUIDED BY US.**
- **IF YOU DAMAGE YOUR BIKE DURING A SOLO TOUR** (even if you rent one of our bikes) you will have to repair the bike and make your way back to the hotel unassisted, **WE DON'T OFFER PICK-UP SERVICE** (We may be able to arrange something at an extra cost, but this can not be relied on and would be subject to availability). In most cases, you would have to use a Taxi.
- **IF YOU HAVE A CRASH DURING A SOLO BIKE TOUR** you should contact emergency services (**118**) for first aid or ambulance, the hotel staff cannot give you first aid help or advice and **WE DON'T OFFER A PICK-UP SERVICE**. (We may be able to arrange something at an extra cost, but this can not be relied on and would be subject to availability).
- Guests who sign up for a “Solo” package may be allowed to **TAKE PART IN OUR GUIDED TOURS** for an additional cost (starting from € 50,00 per person), subject to availability depending upon the number of cycling guests on any given day. We limit the size of our ride for an exclusive experience and priority is given to guests with the all-inclusive package. Our bike manager will confirm the availability just few days in advance.

If you want to change your package from “solo” to “all-inclusive” or other packages with guided tours... just contact Us.