

## BIKE RENTAL RULES

### ACCESORIES

- > Guests are required to wear a helmet at all times while riding one of our bikes.
  - > We don't rent bike shoes or helmets for hygienic reasons, so you must bring your own helmet and shoes
  - > We don't rent bicycle computers. Each guest should bring their own device (Garmin, Polar, etc...)
  - > Consider bringing cleat- covers, since sometimes we walk a bit.
  - > We provide you with 1/2 bottles and 1 emergency tube
- > We recommend that you bring your own pedals, as we only have a limited number of standard type pedals, and especially during our busy season, we may not have enough pedals for everybody. If you prefer to use our pedals, please contact us a few days before your arrival, to confirm the availability of the style you have requested

### BIKE MEASUREMENTS & BIKE AVAILABILITY

The bike rental starts when you receive the bike and ends when you return it. (We don't calculate the actual days used, but the period that the bike is at your disposal)

### SIZE

All of our bikes have sloping geometry to help us meet the needs of many cyclists with different body measurements (height, distance saddle-handlebar, etc.).

### RENTAL BIKE FIT

We ask our guests to have a little bit of flexibility on bike fit, as bike measurements and set up will not always be exactly like your own bike at home. Our cycling guests, even the most meticulous, are always happy with their rental bike, as we take time to fit you properly to your rental bike. If you would feel more comfortable using the exact measurements of your own bike, we suggest that you consider bringing your bike with you.

### MODEL AVAILABILITY

We have more than 40 bikes of different brands, models and sizes. Choose your favorite one, and we'll do our best to assign it to you based upon your personal measurements and our availability. However, during high season or when large groups are visiting, we cannot always guarantee that the model you select will be available in your size. We do guarantee that we will have a top quality, well maintained bike in your size, to ride during your holiday

### PRIVATE USE OF THE BIKES (WITHOUT GUIDES)

You can take only our Pinarello GAN bike for a ride. But, please be attentive and use due care. Pinarello Dogma F10 DISK, Pinarello NYTRO and the Pinarello GREVIL cannot be used private without our guides.

## **RULES FOR GOOD BIKE USE**

- > The bike rental starts when you receive the bike and ends when you return it. (We don't calculate the actual days used, but the period that the bike is at your disposal)
- > You are renting a road bike, which must only be used on asphalt roads (not on the beach, on dirt or grass tracks)
- > When you stop somewhere, please pay attention on how you park the bike. We ask that you be careful when you lean it on walls, sidewalks, poles etc...the frames can easily be ruined if parked negligently, or fall because of poor parking
- > Please respect road traffic rules, follow general principles of prudence and diligence, and safeguard other people's rights while riding and using the bike
- > Please - we ask that you treat our bikes like they are your own, and take proper care of them both while riding and storing the bike. We will give you the bike in excellent condition, and we expect it to come back in that same condition
- > Please do not make any modifications to the components of the bike on your own. All adjustments to the bike must only be made by our staff

## **BIKE INSURANCE**

Garda Bike Hotel now offers 'Complete peace of mind bike coverage'. We have put this coverage in place so that you can relax and enjoy your time riding with us. This insurance, already included in the price of the bike rental, will cover you for accidental damage. You will just be responsible to pay the deductible of € 200,00 for the Gan, and € 300,00 for the Dogma F10 Disk, Nytro & Grevil. Both models of Pinarello are new, are premium quality Italian road bikes and as such, the cost of any damage can add up very quickly.

## **FOR NON-HOTEL CUSTOMERS ONLY**

- > In case of a flat tire, the cost for air chamber use is € 6,00. In case of more substantial damage to the tire, the replacement cost will be € 30,00.
- > You must be able to repair a flat tire using the air chamber. The hotel doesn't generally provide client and bike pick-up service. In extraordinary cases, we will offer this service with a supplement based on the kilometers and the employed time (on availability)
- > Since we are not a bike shop, bike delivery time or possible repairs need to be agreed upon in advance with our mechanic or our bike manager